

MPB Industries Limited designs, manufactures and supplies engineered flow control and process control solutions. We are committed to delivering products and services that consistently meet customer, statutory and regulatory requirements, on time and within agreed specifications and budgets.

Our Quality Management System is certified to **BS EN ISO 9001:2015** and forms an integral part of our business strategy and operational control. The system provides the framework for establishing, monitoring and reviewing measurable quality objectives and for driving continual improvement throughout the organisation.

Top Management is committed to:

- Ensuring customer requirements are clearly defined, understood and fulfilled
- Enhancing customer satisfaction through reliable product performance, technical competence and responsive service
- Complying with all applicable statutory, regulatory and industry-specific requirements
- Applying risk-based thinking to protect product conformity and business continuity
- Maintaining and continually improving the effectiveness of the Quality Management System
- Providing appropriate resources, training and infrastructure to support quality objectives
- Promoting a culture of accountability, competence and continual improvement at all levels of the organisation
- Conducting regular Management Reviews to ensure the system remains suitable, adequate and aligned with the strategic direction of the company

This Quality Policy is communicated, understood and applied throughout MPB Industries Limited and is reviewed periodically to ensure its continuing suitability and relevance.