

MPB Industries Limited aims to provide a defect free service to its customers, on time and within an agreed budget.

MPB Industries Limited operates a Quality Management System that has gained BS EN ISO 9001:2015 certification.

The management of MPB Industries Limited is committed to:

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management of MPB Industries Limited has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and legal requirements
3. Establish the Quality Policy and its objectives
4. Conduct Management Reviews of the effectiveness of the implementation of the Quality Management System
5. Ensure the availability of resources

The structure of the Quality Management System is defined in the Management System Policy Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Management System Policy Manual.

MPB Industries Limited complies with all relevant National Legislation and Regulations including those specifically related to the supply of their services in relation to the process control industry.

MPB Industries Limited constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.